

We are beginning our annual Healthcare Effectiveness Data Information Set (HEDIS) collection project by obtaining the medical records of our members.

MDwise has entered into a Business Associate Agreement with the NCQA certified HEDIS vendor, Cotiviti, in accordance with the privacy regulation of the Health Insurance Portability and Accountability Act of 1996 (HIPAA). This allows Cotiviti to perform activities involving the use or disclosure of individually identifiable health information on behalf of MDwise. *Patient-authorized information releases are not required for you to comply with this request for medical records, per 45 CFR 164.506(c)(4).*

Key reminders regarding HEDIS medical record requests:

- An Authorization for Release of Information is **not required** from the member for you to fulfill this request. HIPAA privacy rules permit the disclosure of member medical records to the member's health plan for quality-related operations. See 45 CFR 164.506(c)(4).
- Please do not remit invoices for copy or retrieval charges. MDwise does not reimburse for those services. Refer to your provider contract, Section 4(h), for further additional details.
- **If your office uses a medical record vendor, remind the vendor that the requested HEDIS medical records must be released to MDwise at no charge and instruct the vendor to place MDwise on the Do Not Charge List.**
- **If you have any questions about your contract, please contact your Providers Relations Representative.**

If you would like to arrange an alternative method of sending medical records such as EMR access or an SFTP site, please contact Cotiviti at **1-877-489-8437**.

MDwise thanks you for your service to our members and your assistance with our medical record collection project. The high quality of care and the excellent services you provide our members remain central to MDwise's focus, so your participation in this critical quality project is greatly appreciated.

DR-06-2023-9912 / HHW-HIPP0771 (6/23).

